

SENIOR SOFTWARE DEVELOPER

CONTACT

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TECHNICAL SKILLS

- ASP.NET (Web Forms, MVC, Web API)
- C# Development
- SQL Server / T-SQL / SSMS / SSIS
- Database Systems (Design, Indexing, Stored Procedures, Optimization)
- API Development (REST, SOAP/XML)
- AWS Web Services
- RPA / Workflow Automation
- Git / Bitbucket
- HTML5, CSS3, JavaScript
- SharePoint Administration

CERTIFICATIONS

AWS Certified Solutions Architect – Associate

- Amazon Web Services (AWS), 2025

AWS Certified Cloud Practitioner

- Amazon Web Services (AWS), 2025

Additional certifications available on LinkedIn

EDUCATION

GEORGIAN COLLEGE (2017 - 2024)

Interactive Web Design and Development

Focused on practical application of web technologies, databases, and full-stack development

PROFESSIONAL SUMMARY

Versatile and dependable Senior Software Developer with 9+ years of experience delivering scalable backend systems, APIs, and cloud-integrated applications. Proven expertise in ASP.NET, C#, SQL Server, and SSIS, with a growing leadership presence in AI and AWS modernization initiatives. Known for being a thoughtful problem solver,

WORK EXPERIENCE

Bill Gosling Outsourcing

Senior Software Developer / Remote / Barrie, ON

OCT 2022 - PRESENT

- Lead development of scalable web applications, APIs, and integrations across .NET, SQL Server, and IIS
- Drive high-priority reporting and data initiatives as a technical SME and business-facing partner
- Act as a cross-team technical advisor, supporting troubleshooting, architecture, and requirements planning
- Design cloud infrastructure for AWS-based AI projects, contributing to automation and metadata-driven workflows
- Mentor global team members and lead delivery of high-impact internal development projects
- Manage SharePoint systems and RPA workflows to automate internal operations

Intermediate Software Developer / Hybrid / Newmarket, ON

OCT 2019 - SEPT 2022

- Developed full-stack applications and reporting dashboards using ASP.NET, JavaScript, SQL, and SSIS
- Created and deployed API integrations for dialers, vendors, and internal tools
- Built client-facing portals and internal tools to improve operational visibility and productivity
- Maintained and enhanced SharePoint systems, including custom workflows and document libraries
- Designed SSIS workflows for data ingestion, transformation, and error handling
- Collaborated with QA and operations teams to align technical delivery with business requirements

TECHNICAL PROJECTS

AI-Powered Agent Intelligence Platform (2025)

Contributed to the development of a secure, cloud-based AI platform leveraging AWS services to analyze interaction data and surface insights on business effectiveness, key performance indicators, and operational trends.

DB2 Process Migration (2023-2025)

Migrated legacy DB2 systems into a modern SQL Server data warehouse by rebuilding critical processes and workflows to improve long-term scalability, reliability, and maintainability.

Company Web Platforms (2020 - 2023)

Designed and developed company web platforms from the ground up using HTML, CSS, JavaScript, PHP, and HubSpot, delivering maintainable, client-facing solutions aligned with business requirements.

PROFESSIONAL SKILLS

- Problem Solver
- Self-Directed & Accountable
- Team Leadership
- Cross-Team Collaboration
- Strong Communicator
- Analytical Thinking
- Prioritization & Time Management
- Adaptable to Change
- Detail-Oriented

WORK EXPERIENCE

Web Developer / On-Site / Newmarket, ON

SEPT 2017 - OCT 2019

1. Built internal and client-facing applications using ASP.NET, PHP, JavaScript, and SQL
2. Designed and maintained web interfaces with a focus on usability and responsiveness
3. Developed RESTful systems for syncing business operations with backend data sources
4. Maintained the internal business portal, delivering updates based on department requests

Dearborn Baby

Web Designer / On-Site / Thornhill, ON

MAY 2017 - AUG 2019

- Built internal and client-facing applications using ASP.NET, PHP, JavaScript, and SQL
- Designed and maintained web interfaces with a focus on usability and responsiveness
- Developed RESTful systems for syncing business operations with backend data sources
- Maintained the internal business portal, delivering updates based on department requests
- Created SSIS data workflows to support reporting, automation, and data integration across teams

Thisway Communications

Web Designer & Developer / Remote / Newmarket, ON

OCT 2015 - NOV 2016

- Created responsive WordPress websites with custom themes and plugins
- Produced visual mockups, UI wireframes, and implemented front-end designs
- Contributed to branding projects through collaborative design and media development

References available upon request